

## **The formation of social-psychological competence in professional activity of subjects two different groups of bank workers**

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### **Abstract**

© 2014 Copyright for this article is retained by the author(s). The research of the problems caused by occupational optimization of Bank employees aimed at creating a social-psychological competence in their professional activity, which is ordered in the labour market. The purpose of the article is aimed at identifying the personal characteristics of the subjects of the two different groups of Bank employees in their professional activities. A leading method is a method of testing aimed at identifying personal characteristics such as: empathic abilities, personality predisposition to conflict behavior, ability to listen, machiavellism. The article revealed that the socio-psychological competence of the subjects of the two different groups of Bank employees is determined by a set of specific vocational skills, such as empathic abilities, personality predisposition to conflict behavior, listening skills, the manifestation of machiavellism. The article can be useful for selection and placement of personnel in the internal environment.

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### **Keywords**

Bank's employees, Professional activity, Socio-psychological competence, Subject-consultant, Subject-facilitator, Subjects of professional activity